## Wednesdays with Warrenton Area Chamber of Commerce

May 26, 2021

"Ideas are easy. Implementation is hard."

~ Guy Kawasaki

### **UPCOMING CHAMBER EVENTS**

Wednesday, May 26th Wednesday, June 2nd Tuesday, June 8th Noon Noon

Golf Tournament Committee—Blue Anchor Bistro Chamber Board Meeting—Warren County R-III

11:45 am

**General Membership Meeting—Warrenton Golf Course** 

# WELCOME NEW MEMBERS Warren County Farmers & Artisans Market

John Knoll warrencountryfarmersmarket@gmail.com Wright City/Warrenton



### DO YOU HAVE A JOB OPENING?

Many of our businesses are facing the same dilemma...they can't find help. Your Warrenton Area Chamber of Commerce is offering to help you get the word out of any job openings you may have. Just send the information to warrentoncoc@socket.net and we will put it on our Chamber's Facebook page for you. We are all in this together!

## OUR NEXT CHAMBER MEETING AT WARRENTON GOLF COURSE (NOT COUNTRY LAKE)

We will be meeting on June 8th at 11:45 am at the Warrenton Golf Course located at 24805 S. Hwy 47. This will be a special meeting because our wonderful Chamber Board of Directors will be doing the cooking! Who doesn't like a good ol' barbecue? The good news is 100% of the proceeds will go to our Chamber Scholarship Fund.



## **BUSINESS SPOTLIGHT OF THE MONTH Ellie Stapleton—Celeste Beauty Bar**

Celeste Beauty Bar is a full service salon and spa and we will soon be celebrating our 4 year anniversary in July! We specialize in hair, skin, lashes, and brows. We're also very excited to announce that all facials will be 30% OFF the entire month of June. Help us welcome our newest team member, Taylor, by getting a relaxing facial from her this month! We hope to see you soon! Celeste Beauty Bar is located at 212 E.

Booneslick Rd. in Warrenton. You can call us at 636-456-1198 or go to www.celestebeautybar.com

### FRIENDS OF THE CHAMBER

CertainTeed www.certainteed.com

Amy Lombardo Insurance - Amy Lombardo www.myuhcagent.com/Amy.lombardo

Warrenton Office Furniture - Patsy Barteau www.warrentonofficefurniture.com

Town & County Garage, Inc. www.townandcountygarage.com

Better Health with Bridgette www.bridgeyourhealth.com

## What to Do When an Employee Makes a Mistake

Follow this three-step process to hold an employee accountable for a mistake without taking a punitive approach.

Young Bill has missed another deadline important to one of your best customers. You'll pay a penalty on the order and you run the risk of losing the business totally. You've talked to Bill before, but this time you're ready to really let him have it. You call him in to your office, close the door and then...

If you think the answer is to scream at him or threaten to fire him, you're likely only going to make the problem worse, says Don Rheem, a leadership expert and author of Thrive By Design: The Neuroscience that Drives High-Performance Cultures (ForbesBooks, 2017, \$29.95)

"The traditional role of managers is to hold people accountable to timelines, budgets, productivity and other factors," he says. "But often that's done with a fear-based approach where employees perform their duties under threat of some kind of punishment."

That's counterproductive because humans don't perform to their optimum level when the brain becomes preoccupied with fear and uncertainty, says Rheem, CEO of E3 Solutions, a provider of employee workplace metrics and manager training.

In fact, it's just the opposite. People do a better job of carrying out their duties under positive circumstances, and research shows that individual employees, the team and the organization all are more likely to thrive when leaders are positive.

So what do you do when an employee botches an assignment. Rheem, a former science advisor to Congress and the Secretary of the U.S. Department of Health and Human Services, recommends this three-step approach:

**Show appreciation.** Start the conversation with appreciation for something positive about the employee that relates to performance, behavior or attitude. "This appreciation needs to be unqualified," Rheem says. "You can't insert a 'but' or a 'however' because that quickly negates what you're trying to do." The appreciation step is essential, he says, because otherwise the employee will see the entire process as unfair or unbalanced. "You can't focus strictly on failure," Rheem says. Employees wonder why their manager only connects with them regarding their mistakes.

**Be real.** Turn the discussion to what isn't going well to hold the employee accountable for their actions. The goal is to let the person know in no uncertain terms that the project was not successful, but to do this without shaming, blaming or demoralizing them. Rheem suggests starting this part of the conversation with a statement such as: "We didn't get where we wanted to with this project." That acknowledges a shared responsibility, without the punitive sting.

Ask thoughtful questions. Inquire about ways their performance could have delivered a better outcome. Questions such as: "If we did this project again, what could we do differently to change the outcome?" "How could I have supported you and your team better?" Let them know you don't want answers right way. Say that you'll get with them the following day to hear their thoughts. "That can change the trajectory of what the employee will do after the meeting," Rheem says. "Instead of going home and updating their resume and complaining to their spouse about the unfair treatment, they are more likely to spend their time focused on what they could have done differently since they have to answer that question the next day."

"This process leads to personal and professional growth for the employee," Rheem says, "and can turn a point of failure into an opportunity for future success."

"When you make a mistake, there are only three things you should ever do about it: admit it, learn from it and don't repeat it."

~Paul Bear Bryant

May 27 June 4th June 5th June 12th June 19th

## **EVENT DATES (see flyers)**

Torch Run—Special Olympics
Hiring Event—Missouri Career Center
Makers Market—Long Row Lavender
Fruehling Fest 5K Run/Walk
Shred Event—Burke Financial Advisors







# ADVERTISING OPPORTUNITY

Get your business noticed with a sign on the Warrenton Golf Course. For just \$200/year (with a three year increment), your business will have a sign on a hole that will be seen by any golfer that plays on the course. You choose your ad copy and the signs will be made locally.

For more information, contact Rich Barton at 636-456-8726 or bartonrg21@gmail.com





### Veteran / Military \$150 \$170 Veteron / Military \$35 \$45 \$170 \$45 Family\*\* Fornity\*\* Each Additional Child Each Additional Child \$30 School Year Membership September 6 - May 22 Summer Hembership Resident Non-Resident Resident Non-Resident Youth (0-15) 565 505 Touth (0-15) \$95 \$135 Adult (16-54) \$115 \$116 Voterary / Military 505 \$135 \$65 \$65 Senior 1135 Family\*\* \$125 \$155 Family\* Each Additional Child \$15 \$20 DAILY ADMISSION S

- Guidelines

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- The facility attendant will disarted the pool also and restooms throughout the day.

  Deck furniture is positioned for social distancing and cannot be record. They will be senticed at the end of each shift.

For more information or to make reservations go to www.warrenton-mo.org





## JOIN OUR TEAM









## PROGRAM ADMINISTRATOR

Boonslick Regional Planning Commission Warrenton, Missouri

Full time, with benefits \$35,000—\$40,000/year Visit boonslick.org for a job description

> Send resume to janecale@boonslick.org by June 4, 2021

Boonslick Regional Planning Commission is an equal opportunity employer.





WAGE: STARTS AT \$13.00

JUNE 4, 2021 1PM-4:30PM St. Stephens Church - East Parking Lot 101 St. Stephen Lane, Troy, MO 63379

To register contact the Missouri Job Center -Warrenton 636-456-9467

Training through St. Charles Community College and Landesign

Great opportunity!



Missouri Division of Higher Education and Work Force Development is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Missouri Relay Services at 7-1-1





## HIRING EVENT

Landesign Pre-Apprenticeship

WAGE: STARTS AT \$15.00

JUNE 4, 2021 1PM-4:30PM ST. STEPHENS CHURCH - EAST PARKING LOT 101 ST. STEPHEN LANE, TROY, MO 63379

To register contact the Missouri Job Center - Warrenton 636-456-9467

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# 2nd Annual Fruehlingfest 5K RUN/WALK

**DATE: June 12, 2021** 

**TIME: 8:00 AM** 

LOCATION: Warren County Courthouse on Main Street in Warenton, MO

CONTACT: Charlotte Quest at southerner.bailey@gmail.com



### **Warrenton Police Department**

200 West Booneslick Warrenton, MO 63383 Phone: 636-456-3535 Fax: 636-456-4307 www.warrenton-mo.org

To: Whomever This May Concem:

For those that I have not met, my name is Justin Unger and I am a Lieutenant with the Warrenton Police Department. As these challenging times in the past year have forced so many cancellations of particular events, I am very happy to announce that the Warrenton Police Department has elected to participate in the 2021 Special Olympics Torch Run.

Usually by this time of the year, we are much further along with the planning of this event, but we are up for the challenge and are committed to making this year a success.

In an effort to raise as much funds as possible for this organization and our Athletes, we will be accepting donations from businesses or anyone who wishes to sponsor the event.

Law Enforcement, Fire and EMS will be participating in the run which will begin at 9:00 A.M. on 05-27-2021. At the conclusion of the run, there will be a ceremony at the Warrenton City Hall.

On behalf of all of us at the Warrenton Police Department and our Special Olympics Athletes, thank you in advance for your contributions and your time.

Respectfully:

Lieutenant Justin Unger DSN 225 Warrenton Police Department





## Why WCHS?

- Paid Training
- Team Building
- Family Atmosphere
- Fun!!
- Supportive Leadership
- Staff Appreciation Events
- \*Must pass background check and drug test
- \*Must have valid Driver's License
- \*Must have GED or high school diploma



## **Now Hiring!**

Direct Support Professionals \$14.50/hr

with .50 cent differential for overnights and week-ends!

ALL SHIFTS!

If you are seeking a rewarding career with the opportunity to make a difference in someone's life

### **IOIN OUR TEAM!**

Warren County Handicapped Services provides a variety of support services to individuals with developmental disabilities throughout Warren County. We are seeking reliable, dedicated and compassionate staff to join our work family!

To apply: www.wchsmo.org/jobs